

ENTRY TO THE CAMPGROUNDS

- Entry to the campgrounds requires acceptance of, and full compliance with, these Rules, to which further measures may be added by the Management, if necessary.
- Upon arrival, campers must register at the Reception and examine the campground rules. The Management reserves the right to not accept people who are undesirable or too many in number, and to remove those who prove unable to coexist civilly with others.
- Minors are admitted only if accompanied by parents or an adult relative.
- Animals are not permitted.
- Visitors are not permitted. Visitors for whom exceptions are made, at the request of campers and with the Management's permission, must hand over an ID document and cannot stay for more than an hour. After that, they are required to pay the daily fee for the period and must still leave by 9:00 pm. Campers are responsible for the conduct of their visitors. Under privacy laws, the Reception cannot give anyone, not even relatives, information on guests present in the structure.

STAYS CHECK IN/CHECK OUT

- The minimum required stay is 2 nights.
- Guests in campers must specify their departure date.
- **PAYMENT OF STAY:**
 - a. Camping guests must pay by 8:00 pm of the day before their departure. If guests in campers fail to pay by then, the day of their departure is charged as a full day.
 - b. Guests in residential units must pay on the day of arrival, after taking possession of the assigned unit.
- The required departure times are:
 - a. **RESIDENTIAL UNITS AND RESERVED LOTS:** departing guests must leave the campgrounds by 10:00 am.
 - b. **STANDARD UNRESERVED LOTS:** departing guests must leave the campgrounds by 10:00 am. Otherwise an additional day's stay is charged. The Management reserves the right to charge only half the daily fee for guests who leave after 10:00 am but before 5:00 pm, assuming they paid for their stay the day before.
- On the departure date, after leaving the campgrounds, no vehicles may be left in either the internal or external parking facilities.
- When parking cars or installing tents, trailers or camper vehicles, campers must follow the instructions issued by the Management or the campgrounds personnel.

QUIET TIMES AND USE OF VEHICLES

- **From 2:00 pm to 3:45 pm, and from 11:30 pm to 7:30 am**, any noise that could disturb people's rest is strictly forbidden. During these hours, the gate to the campgrounds shall be closed: the use of motor vehicles, even to leave, is strictly prohibited. Only electric vehicles may be used. Parents must control their children, unless they take them to the afternoon mini-club. Also prohibited during these hours – to give just some examples – are the putting up or taking down of tents, the playing of music instruments, noisy gatherings, the use of radios, TVs or similar devices without earpieces and the use of the playground or the pool. Cell phones must be kept in the quiet mode and used in a low voice.
- The permitted speed for cars is 5 Km/h, or walking speed. Vehicles may not be used for moving from one point to another of the campgrounds, but only for entering or exiting in the hours when permitted. Pedestrians always have the right of way.

GENERAL PROHIBITIONS AND OBLIGATIONS

- Damaging campground plants, trees or equipment is severely prohibited, as is digging ditches around tents and pouring boiling or salted liquids, or liquid waste, onto the ground or in the drains along the road or near plants.
- Lighting fires in the open is absolutely forbidden.
- Throwing any liquid down the rainwater drains along roads is severely prohibited.
- Barbecuing on the lots, or on the verandas of the residential units is prohibited: specially equipped barbecue stations are available.
- Facilities reserved for personnel may not be entered.
- Laundry and eating utensils must be washed separately, in the proper basins.
- Vehicles may not be washed inside the campgrounds.

WASTE

- Waste must be sorted and placed in the corresponding coloured bins, based on the instructions found at each ecological island in the campgrounds: glass, paper, plastic and humid waste should be disposed of on the campgrounds. Anyone producing unsorted waste must take it on their own to the black bins found outside the main entrance to the campgrounds.
- Throwing cigarette butts on the ground is absolutely forbidden: use the special smoking points.

- The chemical tanks of camper vehicles must be emptied in the special chemical disposal tanks found at each bathroom facility.
- Throwing any type of liquid in the rainwater drains along roads is severely prohibited.

RESPONSIBILITIES

- Children must always be accompanied when they use campground facilities or toilets. Their parents are directly responsible for them.
- All facilities, including the playground and the pool, are used at the campers' own risk and jeopardy. Games that create hazards or clearly disturb other guests are prohibited. Under Marche Region law, bathing caps must be worn in the pool and the regional regulations posted must be followed.
- Campers must watch over their own property. The Management declines all responsibility for any lost or stolen valuables not reported on arrival and/or turned over to the Reception.
- The campsite is not responsible for any damage due to accidental falling branches or other extraordinary natural acts, including twisters, earthquakes, storms or other natural disasters. It also declines all responsibility for any damage caused to vehicles parked inside the campgrounds by other campers, even if the others have not been, or cannot be, identified.
- Each camper is responsible for any damage caused directly or indirectly to others, even if only due to imprudence, negligence lack of expertise or failure to follow rules, standards or regulations.
- Mail must be picked up in person at the Reception. If not picked up in 7 days, it shall be returned to the sender.
- Any infectious diseases must immediately be reported to the Management.

SAFETY

- In the event of an emergency, follow the signs to the "SAFETY EXITS" or GATHERING POINTS inside the campgrounds, as indicated on the layout map posted at the Reception.
- If the event of fire, immediately contact the campground personnel on duty 24 hours a day at the main entrance or the Reception.
- The powder-type extinguishers found by laws at the campsite (as per art. 3 of Presidential Decree 151/2011) may be used as an initial response. For proper operation of the extinguishers, the safety tab on the handle must be removed. guetta di sicurezza presente sulla maniglia.